



# IREM/DMAA Trade Show Education Speed Learning March 14th, 2007



## Workshop 1: Customer Service; Old School Versus New School

Time: 11:00 a.m.

Instructor: Kathy Banker, Banker and Associates

## Workshop 2: Obtaining Apples to Apples Bids

Time: 1:00 p.m.

Instructor: Karole Torres, Continental Management

## Workshop 3: The Move Out Process and Security Deposit Law

Time: 2:00 p.m.

Instructor: Marianne Holman, Home Properties

**Cost: \$25 for one, \$40 for two, and \$50 for all three!**

*Count me In! Sign me up for the following:*

- ☐ **Customer Service; Old School v. New School 11:00 a.m.**
- ☐ **Obtaining Apples to Apples Bids 1:00 p.m.**
- ☐ **The Move Out Process and Security Deposit Law 2:00**

**Location: Burton Manor in Livonia ( 27777 Schoolcraft Road, Livonia, MI 48150 )**

REGISTER TODAY AT [WWW.DMAA.NET](http://WWW.DMAA.NET) OR FAX FORM TO 248-594-9804 BY March 12th, 2007

Company Name

Street Address, City, State, Zip

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*Please List Individual Names Attending*

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Mail payment to: DMAA, , 30700 Telegraph Rd., Suite 2665, Bingham Farms, MI 48025  
(No Shows will be Billed) Please reference: *Trade Show Education*