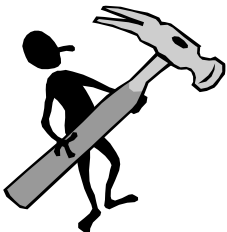




NATIONAL APARTMENT ASSOCIATION DESIGNATION



Certified Apartment Maintenance Technician



Maintenance expenses are the single largest controllable element in any operating budget. This course is designed as an introduction for new maintenance professionals, or as a refresher for the veteran employee. It gives these professionals the knowledge and tools necessary to run an effective maintenance program.

October 4th, 11th, 16th, 18th and 25th, 2007

9:00 a.m. - 4:00 p.m.



- ◆ Overview of Apartment Community Maintenance ◆
- Customer Service /Creating a Lasting Impression ◆ Personal and Property Safety
- ◆ Putting the Fair in Fair Housing ◆ Basic Electric Repairs and Replacements
- ◆ Appliance Introduction and Preventative Maintenance ◆ Basic Plumbing Repairs
- ◆ HVAC Introduction and Preventative Maintenance ◆

Cost: \$680 for Members / \$1020 for Non-Members

**Location: DMAA Training Offices
30700 Telegraph Road, Suite 2665, Bingham Farms MI 48025**



RSVP for NAA Designations. No shows will be billed.

Fax to 248.594.9804 or e-mail attendees names to info@dmaa.net or Call 248.594.9803

Company/Property/Name _____

Management Company (if applicable) _____

Street Address, City, State, Zip _____

Phone _____

Fax _____

E-mail address _____

Please check the appropriate Designation:

CAMT (Maintenance)

Please List Individual Names of those attending:

Enclosed payment: Check # _____ Amount \$ _____ Are you a DMAA Member? _____

Make payable to: "DMAA" and mail to 30700 Telegraph Road, Suite 2665, Bingham Farms MI 48025