

## The Detroit Metropolitan Apartment Association Presents... 2009 Affordable Housing Series



# Processing Special Claims

## Topics covered in this session are:

- Type of Special Claims
- Date Sensitivity
- Documentation Process
- MSHDA Approval Process
- How to get a claim approved on the first try!
- Hands-on Practice Submission
- Do's and Don'ts

Instructor: Rhonda Dosh, Lockwood Management and Sarah Rockafellow, MSHDA
Date: Thursday, April 23, 2009
Time: 9:00 am to 1:00 pm
Location: DMAA Training Office
30700 Telegraph Road, Suite 2665
Bingham Farms, MI 48025
Cost: \$89 Members/ \$119 Non-Members

### Rhonda Dosh, HCCP, COS, CAM

Lockwood Management

Rhonda Dosh is Senior Compliance Specialist for Lockwood Management Company. Ms. Dosh earned a Bachelor of Arts Degree in Sociology from the University of Michigan. In addition, Ms. Dosh is a Certified Credit Compliance Specialist (C8P), a Housing Credit Certified Professional (HCCP), and a Certified Occupancy Specialist (COS). She earned a Certified Apartment Manager (CAM) designation from the National Apartment Association (NAA) and is a licensed Real Estate Salesperson in the State of Michigan. She has previously served as a board member for the Property Management Association of Michigan. She has twelve years experience in property management with eleven years in the affordable housing industry with a current portfolio that includes Tax Credit, HUD Section 8, HUD Section 236, HOME, and bond programs.

#### Sarah Rockafellow

MSHDA

Sarah Rockafellow has been employed with the Michigan State Housing Development Authority since April 2000. She currently works in the Performance-Based Contract Administration program where she oversees the TRACS/Housing Assistance Program area for more than 400 properties. She graduated with a degree in Business Administration with a major in Logistics from Central Michigan University. She has also completed the Certified Assisted Housing Manager training.

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Make checks payable to "DMAA" 30700 Telegraph Road, Suite 2665, Bingham Farms, MI 48025 Reference "Special Claims"

Please RSVP by Tuesday, April 21, 2009