



NATIONAL DESIGNATION CLASSES AVAILABLE IN 2005



☒ CAMT 1—Certified Apartment Maintenance Technician

October 7, 14, 21, 28 & Nov 4th 9:00 a.m. - 4:00 p.m.



- ◆ Overview of Apartment Community Maintenance ◆
- Customer Service /Creating a Lasting Impression ◆ Personal and Property Safety
- ◆ Putting the Fair in Fair Housing ◆ Basic Electric Repairs and Replacements
- ◆ Appliance Introduction and Preventative Maintenance ◆ Basic Plumbing Repairs
- ◆ HVAC Introduction and Preventative Maintenance ◆



Maintenance expenses are the single largest controllable element in any operating budget. This course is designed as an introduction for new maintenance professionals, or as a refresher for the veteran employee, to give these professionals the knowledge and tools necessary to run an effective maintenance program. Cost for each module is \$110 for members, \$210 for non-members. There is a discount to take all nine classes; total cost \$900 for members. Please bring your own lunch.

Location: Northwestern Technological Institute, in Southfield

☒ NALP—National Apartment Leasing Professional

Get your designation in only 4 days: November 16, 18, 30, & December 2nd 9:00 a.m. - 4:00 p.m.

In order to become designated, all classes must be completed in a 1-year time period. Tests are given after each class and a 3-5 minute oral presentation will be scheduled after completion of all class work. Cost for course and designation is \$325 for Members (\$425 for non-members).



Location: Farmington Training Center in Farmington

Instructors: Full House Marketing Trainers

Call the DMAA Hotline at 248-427-1532 to ask any additional questions regarding any of these designations. All class sizes are limited and are available on a first-come basis.

RSVP for NAA Designations. No shows will be billed.

Fax to 248-474-4659 or e-mail attendees names to info@dmaa.net or Call 248-427-1532

Company/Property Name

Management Company (if applicable)

Street Address, City, State, Zip

Phone

Fax

E-mail address

Please Note the appropriate Designation:

- ☐ CAMT (Maintenance)
- ☐ NALP (Leasing)

Please List Individual Names of those attending:

Enclosed payment: Check # _____ Amount \$ _____ Are you a DMAA Member? _____

Make payment to: "DMAA" and mail c/o Full House Marketing, 32780 Grand River, Suite 209, Farmington, MI 48336