



NATIONAL APARTMENT ASSOCIATION DESIGNATION



Certified Apartment Maintenance Technician



Maintenance expenses are the single largest controllable element in any operating budget. This course is designed as an introduction for new maintenance professionals, or as a refresher for the veteran employee, to give these professionals the knowledge and tools necessary to run an effective maintenance program.

October 20th, 27th and November 3rd, 9th, and 17th

8:30 a.m. – 3:30 p.m.

Topics Include:

- ◆ Overview of Apartment Community Maintenance ◆
- Customer Service /Creating a Lasting Impression ◆ Personal and Property Safety
- ◆ Putting the Fair in Fair Housing ◆ Basic Electric Repairs and Replacements
- ◆ Appliance Introduction and Preventative Maintenance ◆ Basic Plumbing Repairs
- ◆ HVAC Introduction and Preventative Maintenance ◆

COST: \$650 Member \$875 Non-Member

Cost for each module is \$110 for members, \$210 for non-members.

There is a discount to take all nine classes.

Please bring your own lunch.

Location: 30700 Telegraph Road Suite 2665 Bingham Farms, MI 48025

RSVP for NAA Designations. No shows will be billed. Cancellations must be received 1 week prior to class

Fax to 248-594-9804 or e-mail attendees names to info@dmaa.net or Call 248-594-9803

Company/Property Name

Management Company (if applicable)

Street Address, City, State, Zip

Phone

Fax

E-mail address

Please Note the appropriate Designation:

☐ CAMT (Maintenance)

Please List Individual Names of those attending:

Enclosed payment: Check # _____ Amount \$ _____ Are you a DMAA Member? _____

Make payment to: "DMAA" and mail, 30700 Telegraph Road, Suite 2665, Bingham Farms, MI 48025

TO DISCONTINUE FAXES, PHONE 248/594-9803 OR EMAIL INFO@DMAA.NET