



NATIONAL APARTMENT ASSOCIATION DESIGNATION



# Certified Apartment Maintenance Technician



**New More  
Affordable  
Cost! Save  
Over  
\$200!**

Maintenance expenses are the single largest controllable element in any operating budget. This course is designed as an introduction for new maintenance professionals, or as a refresher for the veteran employee, to give these professionals the knowledge and tools necessary to run an effective maintenance program.

**October 20th, November 3rd, 9th, and 17th, and December 1st**  
**8:30 a.m. – 3:30 p.m.**

*Topics Include:*

- ◆ Overview of Apartment Community Maintenance ◆
- Customer Service /Creating a Lasting Impression ◆ Personal and Property Safety
- ◆ Putting the Fair in Fair Housing ◆ Basic Electric Repairs and Replacements
- ◆ Appliance Introduction and Preventative Maintenance ◆ Basic Plumbing Repairs
- ◆ HVAC Introduction and Preventative Maintenance ◆

**COST:** \$650 Member \$875 Non-Member

Cost for each module is \$110 for members, \$210 for non-members.

There is a discount to take all nine classes.

Please bring your own lunch.

**Location: DMAA Offices, 30700 Telegraph Road, Suite 2665, Bingham Farms, MI 48025**

RSVP for NAA Designations. No shows will be billed. Cancellations must be received 1 week prior to class.

**Fax to 248-594-9804 or e-mail attendees names to [info@dmaa.net](mailto:info@dmaa.net) or Call 248-594-9803**

Company/Property Name

Management Company (if applicable)

Street Address, City, State, Zip

Phone

Fax

E-mail address

*Please Note the appropriate Designation:*

☐ CAMT (Maintenance)

*Please List Individual Names of those attending:*

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Enclosed payment: Check # \_\_\_\_\_ Amount \$ \_\_\_\_\_ Are you a DMAA Member? \_\_\_\_\_

**Make payment to: "DMAA" and mail, 30700 Telegraph Road, Suite 2665, Bingham Farms, MI 48025**

**TO DISCONTINUE FAXES, PHONE 248/594-9803 OR EMAIL [INFO@DMAA.NET](mailto:INFO@DMAA.NET)**